

Apprenticeships	Level
Business Administration	
Foundation Business Administration	2
Business Administration	3
Advanced Business Administration	4
Business Improvement Techniques	
Foundation Business Improvement Techniques (Improving Operational Performance)	2
Business Improvement Techniques (Operations and Quality Improvement)	3
Cleaning	
Foundation Cleaning and Support Services	2
Cleaning Supervision Skills	3
Contact Centre Operations	
Foundation Contact Centre Operations	2
Contact Centre Operations	3
Customer Service	
Foundation Customer Service	2
Customer Service	3
Financial Services	
Intermediate Financial Services	2
Advanced Financial Services	3
Health and Social Care	
Foundation Health and Social Care	2
Health and Social Care	3
Hospitality	
Foundation Food Production and Cooking / Kitchen Services	2
Foundation Licensed Hospitality	2
Licensed Hospitality	3
Foundation Professional Cookery	2
Professional Cookery	3
Patisserie and Confectionery	3
Foundation Hospitality - Hospitality Services	2
Foundation Hospitality - Food & Beverage Service	2
Foundation Hospitality - Housekeeping	2
Foundation Hospitality - Front of House Reception	2
Hospitality Supervision and Leadership	3
IT	
Foundation Intermediate IT, ICT & Telecoms - IT, Software, Web	2
IT, ICT & Telecoms - IT, Software, Web	3
Higher IT, ICT & Telecoms - IT, Software, Web	4
Foundation IT User	2
IT User	3
Libraries, Archives, Records and Information Management Services	
Foundation Libraries, Archives and Information Services	2
Libraries, Archives and Information Services	3
Management and Team Leading	
Foundation Team Leading	2
Management	3
Higher Management	4
Higher Management & Leadership	5
Retail	
Foundation Retail	2
Retail (Management)	3
Retail (Sales Professional)	3
Retail (Visual Merchandising)	3

Sales and Marketing	
Foundation Sales	2
Sales	3
Foundation Marketing	2
Marketing	3
Supporting Teaching and Learning	
Foundation Supporting Teaching and Learning	2
Supporting Teaching and Learning	3