

Apprenticeships	Level
Business Administration	
1. Foundation Business Administration	2
2. Business Administration	3
3. Advanced Business Administration	4
Business Improvement Techniques	
4. Foundation Business Improvement Techniques (Improving Operational Performance)	2
5. Business Improvement Techniques (Operations and Quality Improvement)	3
Cleaning	
6. Foundation Cleaning and Support Services	2
7. Cleaning Supervision Skills	3
Contact Centre Operations	
8. Foundation Contact Centre Operations	2
9. Contact Centre Operations	3
Customer Service	
10. Foundation Customer Service	2
11. Customer Service	3
Financial Services	
12. Intermediate Financial Services	2
13. Advanced Financial Services	3
Health and Social Care	
14. Foundation Health and Social Care	2
15. Health and Social Care	3
Hospitality	
16. Foundation Food Production and Cooking / Kitchen Services	2
17. Foundation Licensed Hospitality	2
18. Licensed Hospitality	3
19. Foundation Professional Cookery	2
20. Professional Cookery	3
21. Patisserie and Confectionery	3
22. Foundation Hospitality - Hospitality Services	2
23. Foundation Hospitality - Food & Beverage Service	2
24. Foundation Hospitality - Housekeeping	2
25. Foundation Hospitality - Front of House Reception	2
26. Hospitality Supervision and Leadership	3
IT	
27. Foundation Intermediate IT, ICT & Telecoms - IT, Software, Web	2
28. IT, ICT & Telecoms - IT, Software, Web	3
29. Higher IT, ICT & Telecoms - IT, Software, Web	4
30. Foundation IT User	2
31. IT User	3
Libraries, Archives, Records and Information Management Services	
32. Foundation Libraries, Archives and Information Services	2
33. Libraries, Archives and Information Services	3
Management and Team Leading	
34. Foundation Team Leading	2
35. Management	3
36. Higher Management	4
37. Higher Management & Leadership	5
Retail	
38. Foundation Retail	2
39. Retail (Management)	3
40. Retail (Sales Professional)	3
41. Retail (Visual Merchandising)	3

Sales and Marketing	
42. Foundation Sales	2
43. Sales	3
44. Foundation Marketing	2
45. Marketing	3
Supporting Teaching and Learning	
46. Foundation Supporting Teaching and Learning	2
47. Supporting Teaching and Learning	3
Warehousing and Storage	
48. Foundation Warehouse Operative	2
49. Senior Warehouse Person/Team Leader	3