Healthcare Support Worker, L2 Apprenticeship Standard End-Point Assessment Process

Following on from the completion of the Gateway Process and End Point Assessor Allocation Process

EPA Planning meeting
To explain the process and timescales and to plan where and when the assessments will take place.
The components can be completed in any order.
Via Video Chat, to be conducted in appropriate environment away from work 'environment' on or off work premises. Plan agreed to and signed, sent to BIIAB. Progress against planning meeting continuously reviewed.
Apprentice, Employer and assigned End-Point Assessor

Multiple Choice Test knowledge test
60 minutes
Computer Based Testing (CBT) in appropriate assessment environment away from work 'environment' on or off work premises
Apprentice, Centre Approved Invigilator

Pass

Observation of practice
The assessor spends a minimum of 90 minutes observing the apprentice during the course of their normal work in their normal place of work
Apprentice, Employer and End-Point Assessor

Pass

Evidence Portfolio and Interview
The apprentice will collect evidence for the portfolio once they have completed their on-programme training and development, normally in the final 3 months of the apprenticeship. The final interview takes place between the assessor and the apprentice and lasts between 30 minutes and 60 minutes. The purpose of the interview is to enable the apprentice to further showcase their knowledge, skills and behaviours from across the Standard.
Apprentice, Employer and End-Point Assessor

Fail

Fail

Fail

Retake
Cost: Please view our EPA Component Price List
Failed component grade capped to pass, no limit on final grading, unless the failed component is not passed within 12 months then the EPA will be determined as a failure. Retake must be after 1 month of component failure and within 12 months. Failed components can be reattempted as many times as the employer and apprentice wants to.
Centre Approved Invigilator

Pass

Pass

Overall grade assigned
Pass, Merit, Distinction, Fail
The observation must be passed
Grading between pass and merit are outlined in the Assessment Plan. The apprentice must achieve a distinction in the MCT and Portfolio and Interview in order to achieve a distinction overall
End point assessor

Apprenticeship Declaration Form Submitted
End-Point Assessor

If no appeal

Apprenticeship Certificate applied for
BIIAB

Certificate issued and sent to Employer
ESFA

Yes

No further information required

END

If the learner appeals

Follow BIIAB Appeals Process