

<b>Apprenticeships</b>	<b>Level</b>
<b>Business Administration</b>	
Intermediate Business Administration	2
Advanced Business Administration	3
Higher Business Administration	4
<b>Business Improvement Techniques</b>	
Intermediate Business Improvement Techniques (Improving Operational Performance)	2
Advanced Business Improvement Techniques (Operations and Quality Improvement)	3
<b>Childcare</b>	
Intermediate Childcare England	2
Advanced Childcare England	3
Advanced Children's Learning and Development (Early Years Educator) England	3
<b>Cleaning</b>	
Intermediate Cleaning	2
Advanced Cleaning	3
<b>Contact Centre</b>	
Intermediate Contact Centre Operations	2
Advanced Contact Centre Operations	3
<b>Creative and Cultural Services and Libraries</b>	
Intermediate Community Arts	2
Advanced Community Arts	3
Intermediate Cultural Heritage	2
Advanced Cultural Heritage	3
Intermediate Cultural Venue Operations	2
Advanced Cultural Venue Operations	3
Intermediate Design	2
Advanced Design	3
Intermediate Libraries, Archives & Information Services <sup>1</sup>	2
Advanced Libraries, Archives & Information Services <sup>1</sup>	3
Intermediate Live Events & Promotion	2
Advanced Live Events & Promotion	3
Intermediate Technical Theatre Support	2
Advanced Technical Theatre Support	3
<b>Customer Service</b>	
Intermediate Customer Service	2
Advanced Customer Service	3
<b>Employment Related Services</b>	
Advanced Employment Related Services	3
<b>Financial Services</b>	
Intermediate Financial Services	2
Advanced Financial Services	3
<b>Health and Social Care</b>	
Intermediate Adult Social Care England	2
Advanced Adult Social Care England	3
Intermediate Health England	2
Advanced Health England	3
Advanced Adult Social and Young Person Care England	5

<sup>1</sup> SFA are planning to withdraw this framework on 1 October 2017

<b>Apprenticeships</b>	<b>Level</b>
<b>Hospitality</b>	
Intermediate Food Production and Cooking / Kitchen Services	2
Intermediate Professional Cookery	2
Intermediate Pub Chef	2
Advanced Professional Cookery	3
Advanced Patisserie and Confectionery	3
Intermediate Hospitality - Food & Beverage Service	2
Intermediate Hospitality - Hospitality Services	2
Intermediate Hospitality - Housekeeping	2
Intermediate Hospitality - Front of House Reception	2
Advanced Hospitality & Catering - Supervisory	3
Intermediate Licensed Hospitality	2
Advanced Licensed Hospitality	3
<b>IT</b>	
Intermediate IT, ICT & Telecoms - IT, Software, Web	2
Advanced IT, ICT & Telecoms - IT, Software, Web	3
Higher IT, ICT & Telecoms - IT, Software, Web	4
Intermediate IT, ICT & Telecoms - Application Specialist	2
Advanced IT, ICT & Telecoms - Application Specialist	3
<b>Learning and Development</b>	
Advanced Learning and Development	3
<b>Management and Team Leading</b>	
Intermediate Team Leading	2
Advanced Management	3
Higher Management	4
Higher Leadership and Management	5
<b>Optical Retail</b>	
Intermediate Optical Retail	2
Advanced Optical Retail	3
<b>Playwork</b>	
Intermediate Playwork	2
Advanced Playwork	3
<b>Retail</b>	
Intermediate Retail	2
Advanced Retail (Management)	3
Advanced Retail (Sales Professional)	3
Advanced Retail (Visual Merchandising)	3
<b>Sales and Marketing</b>	
Intermediate Sales	2
Advanced Sales	3
Intermediate Marketing	2
Advanced Marketing	3
<b>Supporting Teaching and Learning</b>	
Intermediate Supporting Teaching and Learning	2
Advanced Supporting Teaching and Learning	3
<b>Warehousing</b>	
Intermediate Warehousing and Storage	2
Advanced Warehousing and Storage	3