

BIIAB Qualifications Ltd Reasonable Adjustments and Special Considerations Policy

Contents

Purpose of the policy.....	3
Applying for reasonable adjustments and special consideration.....	4
Reasonable Adjustments	4
Centre Initial Assessment of Learner/Apprentice.....	4
Making Reasonable Adjustments	6
Special Consideration.....	7
How to apply for a reasonable adjustment or special consideration	8
How BIIAB will deal with requests.....	8
Appeals.....	9
Further information	9
Contact Details.....	9
Policy Review Arrangements.....	9
Appendix 1 – Reasonable adjustments permissions table	11

Purpose of the policy

BIIAB Qualifications Ltd (hereon referred to as BIIAB) is a recognised and regulated Awarding Organisation/Body in England, Wales, Scotland and Northern Ireland and End Point Assessment Organisation (EPAO). The purpose of the policy is to set out BIIAB requirements on the use of reasonable adjustments and special considerations. It applies to both BIIAB's qualifications and End Point Assessments (EPAs).

The policy is aimed at centres/employers and learners/apprentices, who are using, or wish to use any of the products or services offered by BIIAB.¹

It explains how and when a centre/employer should apply for a reasonable adjustment or special consideration for one or more of its learner/apprentices/apprentices, sets out the process by which BIIAB will decide on any requests made, and specifies how decisions will be communicated.

1. The policy can be downloaded from our website or requested from Customer Support whose details are given at the end of this policy.

It is important that personnel involved in the management, assessment and quality assurance of BIIAB products, as well as learners/apprentices are fully aware of the contents of this policy.

At the centre approval stage and at subsequent quality assurance activities, the allocated External Quality Assurer (EQA) or Independent End Point Assessor will check that the centre/employer is aware of its contents and purpose, and that learner/apprentice are aware of their right to request reasonable adjustments and/or special consideration.

BIIAB is committed to achieving an environment that provides equality of opportunity and freedom from discrimination of any kind. Our qualifications, apprenticeships and assessments will be explicit about what is to be assessed and will allow for a variety of forms of evidence to be used, wherever possible, within fit-for-purpose assessments that are free from any unjustifiable barriers. Our qualification, apprenticeship and assessment development systems ensure that no hidden or additional elements form part of the assessment.

The Equality Act 2010 requires that BIIAB has in place clear arrangements to make reasonable adjustments that ensure that any learner/apprentice with a disability, as defined by the Act, is not placed at a substantial disadvantage in comparison with learner/apprentice who is not disabled.

Assessment must be a fair test of learner/apprentice knowledge, skills and understanding, but for some learners/apprentices the usual form of assessment may not be suitable. BIIAB must ensure that the qualifications and assessments that we develop do not unfairly prevent learner/apprentice from taking our qualifications.

Notes

1. The information contained within this document reflects the demands of the Ofqual General Conditions of Recognition (specifically but not exclusively G6 and G7) as at 1/10/2020. This document will be subject to further updates via any changes to the Ofqual GCRs and also ongoing BIIAB Quality Assurance.

To ensure that access to fair assessment can be maintained, BIIAB puts provision in place for reasonable adjustments and special considerations so that learners/apprentices can receive the recognition they deserve providing achievements are valid, reliable and can be assured.

Applying for reasonable adjustments and special consideration

Reasonable Adjustments

BIIAB endeavours to ensure that the assessment requirements and methods used within its qualifications, apprenticeships and assessments are sufficiently flexible to enable the widest range of learners/apprentices fairly and reliably to demonstrate competence and meet the learning outcomes and assessment criteria of the qualifications.

However, we must also ensure that the arrangements we allow will be valid and reliable, designed to accurately reflect learner/apprentice competence to meet the learning outcomes and assessment criteria of the qualifications. We must also ensure that learners/apprentices are not given either a real, or a perceived, unfair advantage.

A reasonable adjustment may be needed to provide access to assessment where a learner/apprentice has a permanent or temporary disability or difficulty and is approved, and/or agreed, before the assessment takes place.

A reasonable adjustment helps to reduce the effect of a disability or difficulty that puts learners/apprentices at a disadvantage in terms of assessment. However, reasonable adjustments must not affect or compromise the integrity of what is being assessed.

Reasonable adjustments are approved or set in place before the assessment activity takes place; they constitute an arrangement to give the learner/apprentice access to the assessment. The use of a reasonable adjustment will not be taken into consideration during the assessment of a learner/apprentice's work.

BIIAB centres/employers are only required by law to do what is 'reasonable' in terms of giving access to assessment. What is reasonable will depend on the individual circumstances, cost implications, and the practicality and effectiveness of the adjustment. Other factors, such as the need to maintain standards and health and safety, will also be taken into consideration.

Centre Initial Assessment of Learner/Apprentice

The centre/employer must provide information and advice about a learner/apprentice's chosen qualification and explain the assessment criteria and the requirements of the qualification/EPA. The centre/employer should assess the suitability of a learner/apprentice potential to complete the assessments and achieve the qualifications/EPA at the level chosen.

As part of this induction and initial assessment process, the centre/employer should identify if learner/apprentice will need support or reasonable adjustments to enable them to be assessed fairly and discuss this with them. The learner/apprentice may believe there are reasons they might find it difficult to show competence through the methods proposed and they should discuss what alternatives might be available with their tutor/assessor.

Making Reasonable Adjustments

Some reasonable adjustments can be agreed by the centre/employer and notified to BIIAB; others will need agreement from BIIAB Quality Assurance Department. A table of possible reasonable adjustments and the responsibility for agreeing them is included at Appendix 1.

Examples of reasonable adjustments may include those given below, although this list is not exhaustive:

- Changing usual assessment arrangements; for example allowing a learner/apprentice extra time to complete the assessment activity
- Adapting assessment materials; such as providing materials in Braille
- Providing assistance during assessment; such as a sign language interpreter or a reader
- Re-organising the assessment room; such as removing visual stimuli for an autistic learner/apprentice
- Changing the assessment method; for example from a written assessment to a spoken assessment
- Using assistive technology; such as screen reading, or voice activated software
- Providing the mechanism to have different colour backgrounds to screens for onscreen assessments, or asking for permission for copying to different coloured paper for paper-based assessments
- Providing and allowing different coloured transparencies with which to view assessment papers

Reasonable adjustments must:

- Not give a learner/apprentice an unfair advantage
- Not compromise or invalidate the assessment requirements of a qualification/EPA
- Be based on the individual need of a learner/apprentice
- Reflect the learner/apprentice's normal way of working

Any adjustment to assessment must not invalidate the assessment requirements of the qualification/EPA or the requirements of the assessment strategy/plan or alter the competence standards. All learner/apprentices performance will be assessed against set standards and although they cannot be altered, it may be possible to change the delivery or process of assessment so that each learner/apprentice has an equal opportunity to demonstrate what he/she knows and what can do.

Learner/apprentice's should be able to achieve the assessment requirements and any adjustments made should not compensate the learner/apprentice for lack of knowledge and skills. The learner/apprentice must be able to cope with the content of the assessment and be able to work at the level required for the assessment.

The achievement of a learner/apprentice who has had an adjustment to assessment must have the same credibility as that of any other learner/apprentice.

Any adjustment to assessment must be based on the individual need of a learner/apprentice, the assessment requirements of a qualification/EPA and the nature and extent of the support given as part of normal teaching practice.

Special Consideration

Special consideration can be applied after an assessment if there was a reason why the learner/apprentice may have been disadvantaged during the assessment. For example, special consideration could apply to a learner/apprentice who has temporarily experienced an illness or injury, or another event outside of the learner/apprentice's control.

Special consideration should not be granted solely on the grounds of disability, and learner/apprentice must declare their needs prior to assessment, and any reasonable adjustments implemented before the assessment takes place.

Special consideration should not give the learner/apprentice an unfair advantage. The learner/apprentice's result must reflect his or her achievement in the assessment and not necessarily his or her potential ability.

Special consideration, if successful, may lead to a small post-assessment adjustment to the learner/apprentice's results, but not necessarily so. The size of the adjustment will depend on the circumstances and reflect the difficulty faced by the learner/apprentice.

Centres should note that:

- where an assessment requires the learner/apprentice to demonstrate practical competence or where criteria must be met fully, or in the case of qualifications that confer a Licence to Practice, it may not be possible to apply a special consideration
- If there were an instance where a learner/apprentice temporarily experiences an illness or injury, or other event outside of the learner/apprentice's control in the type of assessments described, and it would be more appropriate to offer the opportunity to take that type of assessment later, the centre/employer would need to contact BIIAB on the day of the scheduled assessment to ask for approval prior to rescheduling the assessments.

All learner/apprentices regardless of special consideration must meet the minimum requirements to achieve the award of a certificate/apprenticeship.

Examples of the circumstances where a learner/apprentice who is fully prepared and present for a scheduled assessment may be eligible for special consideration include those given below, although this list is not exhaustive:

- alternative assessment arrangements that were agreed in advance of assessment are not adequate
- performance is affected by circumstances beyond a learner/apprentice's control, e.g. bereavement, recent personal illness, or accident or serious disturbance whilst the assessment takes place
- part of an assessment has been missed due to circumstance beyond a learner/apprentice's control

How to apply for a reasonable adjustment or special consideration

If a centre/employer wishes to make an application for a reasonable adjustment or special consideration on behalf of one or more learner/apprentices/apprentices, it should complete the Reasonable Adjustments application form (RA2) or the Special Consideration application form (RA3), either of which can be requested from Customer Support via the contact details on page 8.

RA2 asks for details of each learner/apprentice's circumstances, evidence of any medical conditions and other relevant information. This should be sent to the BIIAB Quality Assurance Team for the attention of the Team Leader Customer Support depending on the nature of the reasonable adjustment required (see Appendix 1).

Where the centre/employer can take the decision itself, it must record the award of the adjustment on form RA1. This form should be returned to BIIAB Quality Assurance Team for the attention of the Team Leader Customer Support at the end of each calendar month.

The form and all relevant documentation and evidence of need must be kept in centre files and produced on request to BIIAB or the regulatory authorities. A centre EQA will review the use of reasonable adjustments during a quality assurance visit regarding qualifications.

Requests for reasonable adjustments that must be approved by BIIAB should be submitted not less than 30 working days before any assessment. BIIAB will acknowledge receipt within 2 working days and will aim to provide a decision within 10 working days. It may not be possible to respond within this timeframe if we need to call on specialist advice. In such cases, we will inform the centre of the expected response time.

Requests for special consideration should be submitted not more than 5 working days after the planned or actual assessment date. BIIAB will acknowledge receipt within 2 working days and will provide a decision within 5 working days.

Requests for special consideration may only be accepted after the results of assessment have been released in the following circumstances:

- Application has been overlooked at the centre and the oversight is confirmed by the Head of Centre
- Medical evidence comes to light about a learner/apprentice's condition, which demonstrates that the learner/apprentice must have been affected by the condition at the time of the assessment, even though the problem revealed itself only after the assessment
- For onscreen assessments where results are immediately available

How BIIAB will deal with requests

All requests for reasonable adjustments and special consideration are reviewed initially by the Team Leader Customer Support.

He/she will check the specific requirements of the assessment and qualification involved and use precedents, guidance published by the Federation of Awarding Bodies/IfATE and specialist advice from others where appropriate.

The Team Leader Customer Support will communicate the decision to the centre/employer according to the timetable stated above. If this is not possible and the review will take a little longer, he or she will contact the centre. If the application for special consideration were successful, the learner/apprentice's performance would be reviewed considering the available evidence.

The Team Leader Customer Support will share the details of the application and the outcome with the Centre's EQA, if it relates to qualifications.

The BIIAB Management Team will review all decisions to ensure fairness, consistency and comparability.

Appeals

If a centre wishes to appeal against a decision taken by BIIAB regarding reasonable adjustments or special consideration, it can do so using the process set out in our published Appeals Policy.

Further information

As a member of the Federation of Awarding Bodies, BIIAB has access to the FAB guide "The Application of Reasonable Adjustments and Special Considerations in Vocational Qualifications".

Please contact our Customer Support team should you require access to this information.

Contact Details

Forms should be submitted in writing addressed to the address below, or by email to customersupport@bii.org

Customer Support Team
BIIAB Qualifications Ltd
Infor House
1 Lakeside Road
Farnborough
GU14 6XP

Policy Review Arrangements

This policy is subject to a three-year review cycle, or earlier, should any feedback or concern be brought to the attention of BIIAB, to ensure it remains fit-for-purpose and the process and its outcomes are deliverable.

It is also reviewed as part of BIIAB continuous improvement monitoring through its annual self-assessment arrangements.

Please also see Guidance on the link below on the Institute for Apprenticeships & Technical Education website. Reasonable Adjust Matrix

<https://www.instituteforapprenticeships.org/media/3403/reasonable-adjustment-matrix.pdf>

Appendix 1 – Reasonable adjustments permissions table

This table outlines some possible reasonable adjustments that can be made and who should take the decision. However, centres have a duty to seek advice from BIIAB in any case where they are in doubt if an adjustment is needed or how it should be applied.

Key:

A – Reasonable adjustment permitted at the discretion of the centre

B – Apply to BIIAB for permission

Reasonable adjustment	Assessments NOT taken under examination conditions	Assessments taken under examination conditions
Extra time up to 25%	A	A
Extra time in excess of 25%	B	B
Supervised rest breaks	A	B
Change in the organisation of assessment room	A	A
Separate accommodation within the centre	A	A
Taking the assessment at an alternative venue	A	B
Use of coloured overlays, low vision aids, tinted spectacles, CCTV and OCR scanners	B	B
Use of assistive software	B	B
Use of bilingual and bilingual translation dictionaries	A	A
Assessment material in enlarged format	A	B
Assessment material in Braille	B	B
Language modified assessment material	B	B
Assessment material in BSL	B	B
Assessment material on coloured paper	B	B
Assessment material in audio format	B	B
Use of ICT	B	B
Responses using electronic devices	B	B
Responses in BSL	B	B
Responses in Braille	B	B
Reader	A	A
Scribe	B	B
BSL/English interpreter	B	B
Prompter	B	B
Practical assistant	A	B
Transcriber	B	B
Other	B	B