



Qualification type
QCF

Qualification number
601/6590/X

Credit Value
7

Guided Learning Hours
19-56

Age Ranges
Pre 16
16-18
19+

Operational start date
1 August 2015

In an Apprenticeship?
No

Funding
Adult Skills
ESF
OLASS

Apprenticeship and funding information relevant to England.

BIIAB

Infor House
Lakeside Road
Farnborough
GU14 6XP

Phone: 01276 684449
E-mail: info@bii.org
Web: www.biiab.org

Accurate as of 30th September 2016

Qualification Purpose:

Confirms occupational competence.

Qualification Overview

The BIIAB Level 1 Award in Retail Skills is designed to develop and assess the competence of those who are working or wish to work in the retail sector.

Learners will typically be working in or wish to work in roles such as:

- Sales Assistant / Advisor
- Customer Service Assistant

Qualification Structure

Learners must achieve a minimum of 7 credits.

Assessment

The qualification contains competence units demonstrated by completing a portfolio of evidence.

Progression

Achievement of the qualification offers opportunities for progression, including :

- BIIAB Level 2 Certificate in Retail Knowledge
- BIIAB Level 2 Diploma in Retail Skills
- Career progression



The Awarding Organisation of choice for Work Based Learning Providers and Employers



Apprenticeships and Qualifications including:

- Customer Service
- Business and Administration
- Hospitality and Catering
- IT, ICT and Telecommunications
- Health and Social Care
- Childcare
- Contact Centre
- Warehousing
- Retail
- Management
- Team Leading
- Sales and Marketing
- Creative Skills and Cultural Heritage
- Licensed Hospitality
- Pub Chef
- Employment Related Services
- Libraries and Archiving
- Supporting Teaching and Learning
- Learning and Development
- Cleaning
- Business Improvement Techniques
- Financial Services

- Education and Training
- Employee rights and Responsibilities
- Nutrition and Health
- Optical Retail
- Equality and Diversity
- Playwork
- Advice and Guidance
- Food Safety
- Health and Safety
- Security
- Functional Skills

BIIAB process to support our Centres:

- Centre approval arranged to meet your schedules
- Advice, guidance and support for your quality assurance process
- Personalised customer service
- Sector based quality assurance
- Online learner management system
- Transfer of Direct Claim Status
- Daily Certificate print runs

Delivered by:

- Industry leading sector specialists
- A team of 20 leading External Quality Assurance experts
- Accessible Business Development and Management team



'BIIAB are very supportive and, they have an excellent Customer Services Team who are always very helpful'

'Their Quality Control and products are excellent and straightforward and meets our requirements.'

Pat McCann
Apprenticeships and General Manager
V&A Museum